



Apex Tactical Specialties, Inc.
8009 W. Olive Ave.
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Phone: 623-322-0200
Email: guns@apextactical.com
FFL#: 9-86-10371

FN Install Assistance

Foreword

The Forward Un-Locking Block Pin (FUBP) on the FN 509 and FNS series pistols can be very difficult to remove. It is our understanding that they are not considered to be end-user serviceable, so the disassembling an FNS or FN 509 should be undertaken only by a trained professional.

We are aware that customers have been attempting to remove the FUBP at home with mixed results. Most have had great success, while a few have had catastrophic failures that have resulted in damage to their frames. Gunsmiths have been engaged to assist in the disassembly process, many have met with success and a few have turned customers away for fear of damaging their frames.

It has always been Apex's policy to support our customers. We've had many requests for installation services of our Action Enhancement Triggers for the FN pistols. The following is an outline to help customers with this process.

Option #1: Tools

We're working to produce a fixture to hold the frame for pin removal. This fixture will secure to the frame and align a set of holes to guide a pin punch onto the pin to aid in the prevention of damage to the frame. We will make these fixtures for sale, but we will also make loaner fixtures for customers to use and send back to us. We will be asking customers to cover return shipping of the fixture only. More details will be available soon.

Option #2: Shipping your gun to Apex

Regardless of your chosen method of shipment, all customers MUST contact Apex Customer Service (Phone and email are in the header of this document) prior to shipment to setup a Sales Quote to send their gun to us.



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Sub-Option A: Shipping directly to Apex

It is our understanding that present law in the United States allows a non-licensee to ship a firearm directly to and receive a firearm back from a licensed FFL's place of business for service or repair. (See **Page 6, Section 6** in **Link #1** in Resources at the bottom of this document)

Shipping Costs: Shipping a firearm to Apex via common carrier is going to be expensive. It is our understanding that Fedex and UPS **policies dictate** that a pistol be shipped overnight each way. In most cases, we're finding the charges to be over \$140 ea. way. We have contacted our representatives at Fedex and UPS to see about reducing this but have had no luck so far. Apex is not willing to ship any firearm in a manor that is not consistent with the policies of our vendors.

Our charge for shipping your pistol back to you will depend on the quote we receive back from UPS. Apex insures each firearm at \$1000 and adds "Signature Required" to all packages containing firearms.

Labor Charges: Apex will not charge customers labor for installation of Apex manufactured products into their FN 509 or FNS series pistol.

Sub-Option B: Shipping a gun through your local FFL

The cheapest way to ship a firearm to and receive your firearm back from Apex for installation of your kit is through your local FFL. FFL's can legally ship a pistol via the United States Postal Service (USPS) with some minimal additional paperwork. (See **Link #2** in Resources at the bottom of this document)

Shipping Costs:

Shipping from Apex – Apex will charge a flat rate of \$35 to return your pistol to your FFL via USPS Priority Mail in a Flat Rate box, with \$1000 insurance and Signature Required.

Shipping from your FFL – Your FFL will have to determine what to charge you to ship your gun to and receive it back from Apex.



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Your local FFL will need to take possession of your firearm, log it into their bound book, send it to Apex and log it out of their bound book to Apex. When they receive it back, they will need to go through the process in reverse. We consider it reasonable to expect to pay your local FFL for their time to complete this service and for any shipping fees associated.

Labor Charges at Apex: For the time being, Apex will not charge customers for installation of Apex manufactured products into their FN 509 or FNS series pistol.

Possible Concerns: Each state, county, city and municipality may have different laws regarding the transfer, possession and shipping of firearms. Here at Apex, we are not experts of any potentially applicable laws. Your state may require that your firearm be transferred back to you via a 4473 or there may be a waiting period. Your local FFL should be up to speed on these regulations in your area and should be able to help you make the best decision on how to get your gun taken care of.

The process

1. Decision:

- a. Determine how you're going to ship your firearm to Apex, either on your own with a private carrier or through your local FFL.

2. Contact:

- a. Customers intending to ship through their local FFL must contact their local FFL before contacting Apex to ensure they are willing to work through this process with you.
 - i. We've attached a guide to give to your FFL to help explain the process.
- b. Before shipping a firearm to Apex, customers must contact Apex Customer Service to setup a Quote.
 - i. Customer Service will ask for the following:
 1. Your info: Name, home address, phone number and email
 2. (If applicable) Your FFL's info: Name of business, name of contact, FFL address, phone number and FFL #
 3. Make, model, caliber and serial number of your gun/guns

3. Sales Quote:

- a. Customer Service will create and email a sales quote to you.



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- i. This document should be read and signed by the owner of the firearm and shipped to Apex with the firearm for reference.

4. Shipping to Apex:

a. If shipping direct to Apex (as a non-licensee):

- i. Ensure your gun is unloaded.
- ii. Remove all magazines, optics, lights and other accessories from the firearm and package – Ship only the firearm itself.
- iii. Ensure your signed Apex Sales Quote is included in the package.
- iv. Include a copy of your current government issued identification.
- v. If you've purchased the Apex trigger for your FN pistol, make sure it's included in the package.
- vi. Package your firearm securely to prevent damage during shipping.
- vii. Ship it to Apex using either Fedex or UPS per their policies.
 1. **DO NOT SHIP A FIREARM YOURSELF VIA THE UNITED STATES POSTAL SERVICE(USPS).**
 2. We strongly recommend you ship your gun with enough insurance to cover its replacement cost and set it up for "Signature Required".

b. If shipping through your local FFL:

- i. Ensure your gun is unloaded.
- ii. Remove all magazines, optics, lights and other accessories from the firearm and package – Ship only the firearm itself.
- iii. Ensure your signed Apex Sales Quote is included in the package.
- iv. If you've purchased the Apex trigger for your FN pistol, make sure it's included in the package.
- v. Following your local FFL's policies, deliver your firearm to your local FFL along with any Apex parts that need to be installed and the Apex Sales Quote.
 1. Your local FFL may require additional paperwork on their end to assist you with this transaction.
- vi. We request your local FFL include a copy of their FFL and a business card with your gun.
- vii. We recommend you go to your local Post Office (Without your gun) and pickup a USPS Priority Mail Flat Rate Medium Box to deliver to your local FFL with your gun. Make sure it's a Medium Flat Rate box. Doing so should make your local FFL's life easier.



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5. Arrival and Labor at Apex:

- a. When your firearm arrives at Apex, we will log it into our bound book and put it in the lineup for kit installation. Completion time will depend on work load, but we're hoping to keep guns for less than 2 weeks from arrival.

6. Completion of labor at Apex:

- a. Upon completion of work on your firearm, Apex Customer Service will contact you to let you know your work has been completed and collect shipping fees.
- b. Apex Customer Service will also contact your FFL and let them know your gun is on the way back to them.
- c. Per our standard practice, we will send you, the owner of the firearm any tracking information.

7. Return shipping:

- a. If shipped directly from you:
 - i. With your invoice paid, Apex's Shipping department will securely package your firearm and ship it back to you via UPS according to their policies.
 - ii. Your firearm will be insured for \$1000 and we will set it up for "Signature Required".
- b. If shipped to Apex from your local FFL:
 - i. With your invoice paid, Apex's Shipping department will securely package your firearm and ship it back to your local FFL via USPS along with the appropriate paperwork.
 - ii. Once your local FFL receives your firearm, they are responsible for all further communications with you to get your firearm back into your possession.

DISCLAIMERS:

- All of Apex's Standard Terms and Conditions for Labor apply.
- The owner of the firearm is solely responsible for all legalities of transportation, shipment, possession, transfer, etc.
- **Apex does not receive firearms from nor ship firearms outside of the 50 United States. NO Exceptions.**



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Resources:

Link #1:

<https://www.atf.gov/resource-center/docs/0813-firearms-top-12-qaspdf/download>

Link #2:

<https://www.atf.gov/firearms/qa/may-licensee-mail-handguns-through-us-postal-service>

Link #3:

https://pe.usps.com/text/pub52/pub52c4_009.htm